

CONDITIONS OF USE AND OPERATION



In the car parks of Interparking Hispania, the user must:

- Retire a parking receipt or ticket at the entrance, for each vehicle entering the car park.
- Obey the rules and instructions relating use and security given by the staff of Interparking Hispania.
- Follow the placed signals to drive.
- Show the ticket when required by staff of Interparking Hispania.
- Pay the stipulated tariff before moving away the vehicle. For that purpose, the user must go to the payment machines if available. If not, or if those machines are out of service, the user must go to the control cabin. The only payment guarantee that Interparking Hispania has is the retention of the vehicle.
- In those car parks that accept debit or credit cards, and the EMV is not set up, the maximum payment will be 45 €. If exceeding this limit, the payment must be done by cash.
- Move away the vehicle within a period no longer than 10 minutes after validating the ticket.
- In case of ticket lost, the user must identify him/herself as the owner of the vehicle before moving it away.
- The user cannot give the keys of the vehicle to the staff of Interparking Hispania under no circumstances.
- The car parks do not offer custody of any object or accessory not fixed or removable.
- Car parks have complaint sheets available.
- The car parks open 24 hours per day, 7 days per week.
- For every doubt about operation, the Law 40/2002 must be consulted.